

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of: Robert E. Gleichauf  
Serial No.: 09/751,811  
Filing Date: December 29, 2000  
Group Art Unit: 2131  
Confirmation No.: 8466  
Examiner: Aravind K. Moorthy  
Title: METHOD AND SYSTEM FOR REAL-TIME INSERTION  
OF SERVICES DURING A CALL SESSION OVER A  
COMMUNICATION NETWORK

**Mail Stop AF**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Dear Sir:

**Conversations with Examiner**

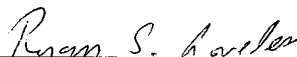
Applicants through its attorney, Ryan S. Loveless (Reg. No. 51, 970), interviewed Examiner Moorthy on January 15, 2008. The results of this interview was an Examiner's Amendment to the claims, resulting in an allowance of the application. After not receiving a Notice of Allowance, Applicants called Examiner Moorthy on three separate occasions to inquire as to the status of the application. Each time, Examiner Moorthy (1) confirmed that the case had been allowed, (2) indicated that the hold-up was due to processing difficulties, and (3) indicated that Applicants should wait to hear something further. Applicants spoke with Examiner Moorthy again today, March 31, 2008. Examiner Moorthy indicated that the processing difficulty had been identified and that Applicants should see something in the next couple of weeks.

ATTORNEY DOCKET NO.  
062891.0462

PATENT APPLICATION  
09/751,811

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Respectfully submitted,  
BAKER BOTTS L.L.P.  
Attorneys for Applicant

  
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Ryan S. Loveless  
Reg. No. 51,970

Date: March 31, 2008

Correspondence Address:

at Customer No.      **05073**